



EASTWOOD  
RICHMONDE HOTEL

## PET PAW-LICIES

Let your four-legged fur babies and beloved pets experience the joy of a hotel staycation. To ensure a paw-some experience for everyone, here are the hotel's policies for the guidance and compliance of our dear pet parents:

1. The hotel has specific One-Bedroom Suites that can accommodate pets. Pets are not allowed to stay in any other room.
2. The hotel may allow the following types of pets in the pet-friendly suites:
  - Small to mid-sized dogs not exceeding 34 kg and with a maximum height of 2 ft.;
  - Domestic cats;
  - Fish kept in a confined water receptacle not more than 5 liters;
  - Birds kept in secured cages not more than 18" x 18" x 24" in size; and
  - Other domestic pets confined in secured cages or enclosures not more than 24" x 24" x 36".
3. A maximum of 2 pets may be allowed inside the room.





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4. Pets must be clean and well-groomed, with an up-to-date vaccination record to be presented upon check-in. The following vaccination shots are particularly required:

- Anti-rabies
- 5-in-1 for dogs and 4-in-1 for cats
- Anti-tick and flea

5. Dogs and cats must be kept on a leash or inside their crate, carrier, or stroller when in the hotel's public areas where they are allowed. They may roam freely and be off-leash inside the suite. Other pets must be kept inside their cages or enclosures at all times, including inside the suite.

6. All dogs and cats must wear diapers at all times while inside the hotel, including inside the suite.

7. Pets are not allowed in the following areas of the hotel:

- Lobby Lounge
- Eastwood Café+Bar
- Fitness Center's pool and gym
- Inside any of the function rooms





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8. Pets have access to the hotel lobby and the alfresco area of Eastwood Café+Bar but are not allowed on the chairs, tables, or any other furniture.

9. Fur-ents are responsible for cleaning up after their pet(s) whether in the hotel's public areas or inside the suite. Wastes must be disposed of in sealed plastic bags.

10. Any disturbance caused by pets, such as excessive or loud barking, must be stopped immediately by their fur-ents to avoid inconveniencing other guests.

11. The following fees will be charged to guests checking in the hotel's pet-friendly rooms:

- Disinfection cleaning fee - PhP 1,500nett/pet (Non-refundable)
- Security deposit - PhP 4,000nett/pet (Refundable if there was no damage to hotel property during stay; additional amount may be charged depending on the extent of damage)





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12. Pets must always be supervised. If a pet is left unattended for a period of more than 48 hours and without prior arrangements with the hotel, it shall be considered abandoned and shall be impounded in accordance with the Quezon City Animal Welfare ordinance. Furthermore, the registered guest shall be reported to the Philippine Animal Welfare Society (PAWS) for alleged violation of R.A. 8485. The registered guest shall indemnify the Hotel Management for any costs, losses, or damages which may result from such action being taken.

13. The guest accepts full responsibility for any liability, claims, losses, costs, and expenses for personal injury or property damage caused by the pet(s).

14. The Hotel Management and its employees shall not be liable for any loss, injury or illness of any pet for any reason whatsoever, unless proven that it is caused by negligence or willful misfeasance.

15. The Hotel Management reserves the right to change these terms and conditions at any time without prior notice.





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16. Emotional Support Dogs (ESD) and trained assistance/service dogs and cats are allowed in all areas of the hotel, provided that the guest is able to present supporting medical documents/certificates or license of their trained assistance/service pet upon check-in.

